

HealthEquity®



Commuter Ordering Process

Log In / Register Process

Log In/ Register

HealthEquity

WageWorks

EMPLOYEES

EMP

LOG IN/REGISTER

Employee Log in

Employee Registration

COBRA/Direct Bill Log in

Employer Log in

take care Log in

COVID-19
your Commuter
Benefits

Learn More



First-Time User Registration Experience

FIRST-TIME USER REGISTRATION October 27, 2020

[BACK](#) **Instructions** [NEXT](#)

Before You Start

Have your contact and bank information handy.

Follow These Steps

- 1** Identify Yourself
- 2** Accept Policies
- 3** Enter / Verify Contact Info
- 4** Enter / Verify Reimbursement Method
- 5** Select Preferences
- 6** Select Username & Password
- 7** Confirm Profile & Preferences



Place Commuter Order

BACK PLACE COMMUTER ORDER October 27, 2020

PROGRAM DETAILS

ABOUT THIS ACCOUNT

PLACE COMMUTER ORDER

Select an option below to place your commuter order

Commuter Transit
If you use public transportation to commute to work

Commuter Vanpool
If you use a Vanpool to commute to work

Commuter Parking
If you pay to park while you are at work

Commuter Park and Ride
If you park at a train station or bus stop that is part of your commute

javascript:WebForm_DoPostBackWithOptions(new WebForm_PostBackOptions("ctl00\$bodySection\$selectBenefitTypeUserControl\$productsRepeater\$ctl00\$benefitTypeLinkButton", "", true...

Instructions...Before You Start

Instructions

NEXT

Before You Start

Read the [Transit Benefits FAQ](#) and have your contact details ready.

Follow These Steps









- 1 Select Provider
- 2 Select Product
- 3 Confirm Contact Information
- 4 Confirm Order
- 5 Receive Confirmation

Select Operator...Step 1 of 5

Step 1 of 5
Select Operator

SEARCH BY ZIP CODE SEARCH BY NAME

Popular Operators (8)

 MetroCard	 PATH train
 MTA Metro-North Railroad	 MTA Long Island Rail Road (LIRR)
 NJ Transit Bus	 NJ Transit Rail
 NJ Transit Light Rail	 PATH Smartlink

All Results(100)

Select Product...Steps 2 of 5

Example: MetroCard

Premium TransitChek MetroCard

An annual Unlimited Ride MetroCard valid for unlimited rides on MTA NYC Transit subway and local buses for a 12 month period. This MetroCard cannot be used on Express buses.

As long as you are enrolled for this card, you can use this card continuously for unlimited local rides, 7 days a week, 365 days a year. The monthly cost for this annual card is the same as the 30-day Unlimited Ride MetroCard - \$127.00. This product cannot be purchased at MTA ticket vending machines and can only be purchased through WageWorks/TransitChek.

Pay-Per-Ride MetroCard

Valid for service on MTA New York City Transit (subway, bus, express bus, Staten Island Railway), New York Bus Service, Queens Surface Corporation, Jamaica, Triboro, and Command Bus Service, and Long Island Bus.

Available MetroCard Options

Unlimited Ride MetroCard


Unlimited rides for MTA Subway and Bus service.

WageWorks Commuter Card

A reusable [stored value card](#) that can be used to purchase MetroCards at **MTA ticket vending machines** in the New York City Transit Subway System.



[Click here](#) to see a list of other transit providers in your area that accept the WageWorks Commuter Card. [Click here to learn more about the WageWorks Commuter Card.](#)

Sample Order Commuter Card

Shani Sample
ALERTS & MESSAGES  PROFILE HELP LIVE CHAT LOG OUT

← BUY A COMMUTER PASS October 27, 2020

Step 2 of 5
WageWorks Commuter Card NEXT

	Value \$	100	Required. Be sure this amount is enough to cover your monthly purchases
	Frequency	<input checked="" type="radio"/> Every Month <input type="radio"/> Manage Calendar <input type="radio"/> One Month Only	<p style="font-size: small;">Recurring order every month until you change or cancel</p> <p style="font-size: small;">Recurring order - but only for the months you choose</p> <p style="font-size: small;">One time order for the upcoming benefit month only.</p>

How does the Commuter Card work? The Commuter Card is a stored valued card that works like a credit card at transit agency ticket vending machines and ticket windows. When using the Commuter Card at an agency ticket vending machine that accepts both credit and debit cards, be sure to choose "Credit". If you choose "Debit", you will be prompted for a PIN and the Commuter Card does not require a PIN.

Is the Commuter Card a Credit Card? The Commuter Card is a Visa® stored value card, which works just like a credit card at transit locations. There is no line of credit available, and your personal credit is unaffected by use of the card - only the funds you elect to put on the card are available for use.

What happens to the unused balance on your card? Any unused balance will remain on your card for future use while you are still employed with your current employer.

What happens to your card if you separate from your employer? You have 90 days from your separation date to spend any remaining balances on your Transit card. You should manage your Commuter Card balance and avoid building up excessive balances that would be difficult to utilize in the 90-day period.

[WHERE CAN YOU USE THE COMMUTER CARD?](#)

[MORE COMMUTER CARD QUESTIONS?](#)

[TRANSIT BENEFIT FAQs](#)

Confirm Contact Information Step 3 of 5

Validate Address is Valid

Mailing Address 1

Mail Address 2 (optional)

City

State

ZIP


Work ZIP

Daytime Phone A number where we can call for critical issues

Email 1 An address you check often for time-sensitive and critical info, including confirmations

Email 2(optional)

I confirm that this information is accurate



Instructions on Change to Address

Step 3 of 5 Confirm Contact Information

This address will be used for any orders or communications that we will mail to you

DO enter a residential address where you want to receive this mail

DO NOT enter your work address, a PO Box or a non-residential address

Your mailing address has been provided and can only be updated by your program sponsor. If the mailing address is not correct, please notify your program sponsor as soon as possible to ensure they have your most current address and can provide it to us without delay.

Sorry, but we are unable to process any updates to your mailing address directly from you.

All fields are required unless noted as optional.

Confirm Order...Steps 4 of 5

HealthEquity Commuter Card

Total Cost

\$100.00

Mailing Address/Contact Info

Shani Sample
123 Test Sample

Test, NY 10472
(999) 999-9999
jseyer@fvcc.edu

Change/Cancel Until

11:59 PM ET on the 4th of
Month
One Month Prior to the Benefit
Month

First Benefit Month



Your card will be mailed to you
by Dec 1, 2020

Frequency

Every Month

Sample Card Order Specifics

- Cards are good for 3 years and will contact both Transit & Parking balances
- First Benefit Month is January 1, 2021
- Balance load frequency is monthly unless changed prior to order deadline

Order Confirmation...Step 5 of 5

Step 5 of 5
Thank You

NEXT

Your Order Has Been Placed.

A confirmation email will be sent by the end of the day.
Select NEXT to return to Commuter Program Details.

Print Current Page

Place Parking Order

The screenshot shows a web browser window titled "Place Commuter Order - HealthEquity - Google Chrome" with the URL "compaticipantps1.wageworks.com/Common/Enroll.aspx". The user is identified as "Shani Sample". The page features a navigation menu with options: "PROGRAM DETAILS", "ABOUT THIS ACCOUNT", "PLACE COMMUTER ORDER" (highlighted), "MODIFY OR CANCEL ORDER", and "FORMS & DOCUMENTS". The main content area is titled "PLACE COMMUTER ORDER" and includes a "BACK" button and the date "October 27, 2020". The primary instruction is "Select an option below to place your commuter order". Four options are presented in a grid:

- Commuter Transit**: If you use public transportation to commute to work.
- Commuter Vanpool**: If you use a Vanpool to commute to work.
- Commuter Parking**: If you pay to park while you are at work.
- Commuter Park and Ride**: If you park at a train station or bus stop that is part of your commute.

The "Commuter Parking" option is highlighted with a purple background. The Windows taskbar is visible at the bottom of the browser window.

Parking Instructions

Instructions


NEXT

Before You Start

Have your work location on hand to find nearby parking locations. If you work at multiple locations, choose the location where you pay the most for work-related parking expenses.

Follow These Steps

- 1**
Choose Work Location
- 2**
Choose Parking Location
- 3**
Select Payment Method
- 4**
Amount And Frequency
- 5**
Confirm Contact Information
- 6**
Confirm Order



Choose Work Location ...Steps 1 of 6

Step 1 of 6

Choose Work Location

BACK NEXT

Known work locations

Don't see your work location?

123 Test Sample, Test, NY

Map Satellite

123 Test Sample
Test, NY 10472

Map data ©2020 1 km Terms of Use Report a map error

Choose Parking Location...Step 2 of 6

Step 2 of 6
Choose Parking Location

BACK NEXT

123 Test Sample, Test, NY

Known parking locations

- Use a mobile app?
- Don't see your parking location?
- A** Central Parking - Parkchester
1900 Archer Avenue, Bronx, NY
0.6 mi NE
- B** Central Parking - Parkchester
1500 Unionport Road, Bronx, NY
0.8 mi NE
- C** Central Parking
2020 Boston Road, Bronx, NY
0.9 mi NW

Map data ©2020 1 km Terms of Use Report a map error

Select Payment Method...Steps 3 of 6

Pay My Provider
Parking
If you pay a monthly fee for parking, tell us how much you pay your parking provider each month and we will send a payment to your parking provider on your behalf.

Commuter Card
Parking
If you pay for parking with a debit or credit card.

Pay Me Back
Parking
If you pay cash or park at different places throughout the month.

Enter Account Information


Step 2 of 5
Account Information

Enter your account # and all other information required by your provider to accompany your payment.
Check your invoice to be sure.

Account #


Key Card # (optional)

License Plate (optional)



Enter Amount & Frequency


Step 3 of 5
Amount & Frequency NEXT

Amount \$ Required 

Frequency

- Every Month**
Recurring order every month until you change or cancel
- Manage Calendar**
Recurring order - but only for the months you choose
- One Month Only**
One time order for the upcoming benefit month only.

Confirm Order

Pay My Provider Amount	
\$125.00	
Payment Address	Facility Location
SP Plus Corporation PO Box 74007568 Chicago, IL 60674	Central Parking - Parkchester 1900 Archer Avenue Bronx, NY 10462
Account #	
****2345	
License Plate	
**V123	
Mailing Address/Contact Info	First Benefit Month
Shani Sample 123 Test Sample Test, NY 10472- jseyer@fvcc.edu (999) 999-9999	
Change/Cancel Until	Frequency
11:59 PM ET on the 4th of Month Prior to the Benefit Month	Every Month

Your payment will be sent to your provider so it is received before the first day of each benefit month. To ensure proper delivery of your payment, please confirm that the payment address shown above is accurate.

HealthEquity participants parking at this Central Parking Location are eligible for special pricing at this location. You must register as a HealthEquity customer with Central to receive this discount. To register for this special discount, contact Central Parking at 1-800-836-6666 ext 4. Please identify yourself as a HealthEquity customer to get the special discount.

Submit Order to finalize your enrollment in accordance with the fine print.

[View Parking Pay My Provider Rules](#)

Parking Order Placed

Step 5 of 5
Thank You

NEXT

Your Order Has Been Placed
A confirmation email will be sent by the end of the day.
Select NEXT to return to Commuter Program Details.

Print Current Page

Pay My Provider Amount
\$125.00

Payment Address	Facility Location
SP Plus Corporation PO Box 74007568 Chicago, IL 60674	Central Parking - Parkchester 1900 Archer Avenue Bronx, NY 10462

Account #
****2345

License Plate
**V123

Commuter Order Highlights


BACK PROGRAM DETAILS October 27, 2020

PROGRAM DETAILS Print Current Page

ABOUT THIS ACCOUNT

PLACE COMMUTER ORDER


FORMS & DOCUMENTS

 **Commuter Account** Order ID: [REDACTED] 04 2020 11:59 PM ET


Current Orders

[REDACTED]

Transit (1)

Commuter Card (Transit)  **\$100.00** [REDACTED]

Parking (1)

SP Plus Corporation  **\$125.00** [REDACTED]

Order Payments

Pretax Deduction	\$ 225.00
Post Tax Deduction	\$ 0.00
Total	\$ 225.00
Estimated Annual Tax Savings	\$ 810.00